

# Allan Mendoza Alemán

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## Web Developer

Web developer with experience in creating efficient and scalable applications for various industries. My goal is to apply expertise in web technologies, RESTful services implementation, and microservices architecture to develop innovative solutions that optimize processes and ensure quality and performance.

### SKILLS

Anydesk, Asana, Backup Data, C#, Clean Code Standards, Composer, Continuous Integration, Design Patterns, Drupal, Git, G-Suite, JavaScript, Laravel, Leadership, Linux, Linux, Mac, Microservices, Microsoft Office, Microsoft Team, MongoDB, MySQL, NodeJS, PHP, PHPUnit, Postgres, Redis, Slack, SOLID Principles, SQL Server, SQL Server, Windows, Windows Server, Wordpress

### WORK EXPERIENCE

#### Tesoros de Dios • Managua, Nicaragua

10/2015 – 03/2024

A non-profit organization that believes in partnering with families, schools, churches, and communities to promote the holistic development of children with disabilities in Nicaragua.

##### Head of Technology

- Implemented a Student Information System (SIS) that enhanced student data management, improved security, and reporting capabilities.
- Increased efficiency in asset disposal by 40% through the implementation of a fixed asset management system using JavaScript and MySQL within 6 months.
- Led the redesign of Tesoros de Dios' website using WordPress and Elementor, enhancing user engagement and team collaboration within 3 months.
- Improved data analysis capabilities by 30% by developing a comprehensive reporting system using SQL Server, enabling better insights for management within 5 months.
- Improved system reliability by 25% through the implementation of a proactive maintenance schedule and monitoring tools within 5 months.
- Resolved technical issues, including network and equipment failures, improving response time by 80% through an efficient ticketing system within 3 months.

#### Web Nica • Managua, Nicaragua

01/2018 – 11/2023

Web Nica specializes in website development, web applications, and digital marketing, helping businesses strengthen their online presence and connect with their audience through innovative solutions.

##### Web Developer

- Enhanced customer satisfaction with designs by utilizing design software to create visually appealing and user-friendly interfaces within 3 months.
- Developed a job request system for a tow truck company, enhancing customer communication and service organization, using Laravel and MySQL within 4 months.

- Designed and implemented a responsive website for Nica, leveraging PHP and JavaScript, which improved user engagement and accessibility within 4 months.
- Developed custom websites for clients, enhancing user experience and responsiveness, utilizing best practices within 3 months.

## **Salt and Light • Managua, Nicaragua**

**01/2012 – 10/2014**

Sponsored by Compassion International, a non-profit organization dedicated to serving low-income children by providing opportunity to study and social services.

### **Tech Support**

- Enhanced data management efficiency by 30% through the development of a Student Information System (SIS) using C# and SQL Server 2012, completed within 6 months.
- Managed the resolution of various technical issues by providing solutions through a ticketing system for the Sal y Luz team.
- Taught students in the Salt and Light project the fundamentals of computing, from using Windows to programming with C# as the foundational language.

## **EDUCATION**

### **Bachelor of Science in Computer Engineering**

Universidad de Managua • Managua, Nicaragua

**02/2012 – 08/2017**